



# VESTA® 9-1-1 ESSENTIALS

## NG9-1-1 CALL HANDLING FOR PSAPS WITH 2-10 POSITIONS

It's a fact – not all PSAPs have the same resources. At Motorola Solutions, we know safety has no size. That's why we created the VESTA® 9-1-1 Essentials solution – to ensure no PSAP's needs go unmet.

Whether your PSAP has four positions or 40, the responsibilities of Public Safety remain the same, even as the means for communication continue to change. To ensure your abilities to keep your community safe, your PSAP must have the technology to evolve, too. Yet, not all PSAPs have the budgets or facilities to host standard Next Generation 9-1-1 (NG9-1-1) solutions. This simply won't work because, the reality is, Safety has No Size™. That's why, at Motorola Solutions, we've created a VESTA® solution for PSAPs of every size. For those with 10 positions or less, that solution is the VESTA® 9-1-1 Essentials system.

### THE SAME FUNCTIONALITY, PRICED JUST RIGHT

The VESTA 9-1-1 Essentials solution delivers the easy-to-use, yet feature-rich functionality of our leading VESTA® 9-1-1 call handling solution. The difference is two-fold. First, the price is scaled just right for a two-to-10 position PSAP. Second, the hardware configuration is minimal, while still supplying all the necessary components.

### VESTA 9-1-1 ESSENTIALS

- Provides redundant software and hardware configuration for PSAPs with a standalone or geodiverse backroom and two to 10 positions
- Delivers the same powerful VESTA 9-1-1 functionality
- Includes VESTA® Analytics or VESTA® Analytics Lite for data reporting
- Supplies hardware-ready Text-to-9-1-1 capability with the VESTA® SMS module
- Offers optional VESTA® Map Local configurations



## KEY BENEFITS

### ENHANCED OPERATIONS

- Gives smaller, standalone PSAPs advanced, yet cost-effective call handling technology
- Includes the first year of 24/7 support
- Minimizes the hardware footprint, streamlining necessary equipment at your desktop
- Includes VESTA SMS server hardware for integrated Text-to-9-1-1 and VESTA Analytics for intuitive, easy-to-use reporting

### FLEXIBILITY

- Enables options for redundancy (software only or software and hardware)
- Allows scalability up to five positions (VESTA 9-1-1 Core) or 10 positions (VESTA 9-1-1 Essentials)
- Offers optional add-on solutions, such as mapping with VESTA Map Local

### PROTECTED INVESTMENT

- Supports a future transition to a hosted regional system and saves money in the process
- Gives 24/7 unlimited access to Motorola Solutions' Technical Support team
- Includes software upgrades and maintenance releases for the life of the support agreement

PSAPs choosing the VESTA® 9-1-1 Essentials solution get a budget-friendly system with state-of-the-art call handling features, including:

- Call handling console with built-in soft phone and versatile audio management device
- Highly configurable desktop with multiple layouts and workflows
- Seamless Text-to-9-1-1 through the integrated VESTA® SMS module
- Dial Directory for best-in-class contact management and dialing
- One-button transfer, extensive queue options and call overflow
- Dynamic conference modes (Hold and No Hold conferencing)
- E9-1-1 networks and native ESInet connectivity
- Centralized configuration
- Integrated reporting with the VESTA® Analytics solution
- Robust, integrated mapping with the VESTA® Map Local solution (optional)

For PSAPs with two to five positions, we also offer the VESTA® 9-1-1 Core solution, which:

- Includes the functionality of our VESTA® 9-1-1 solution
- Provides redundant software configuration for standalone backroom PSAPs (redundant hardware not included)
- Supplies hardware-ready Text-to-9-1-1 with the integrated VESTA SMS module
- Includes VESTA Analytics Lite for intuitive, easy-to-use reporting

Both the VESTA 9-1-1 Essentials and VESTA 9-1-1 Core solutions support the transition to a hosted regional system should your PSAP wish to join one in the future. These give you viable options for getting on a path to NG9-1-1 now, and can save you money when you're ready to make the move later.

Let Motorola Solutions supply the advanced call handling technology you need, at a price that better meets your budget, and help protect your investment for the long run.

## THE VESTA® SOLUTIONS SUITE

Our VESTA® Next Generation 9-1-1 solutions serve more than 60% of all U.S. Public Safety Answering Points, as well as Federal DoD operations globally. Our Emergency Notification solutions support the communications needs of hundreds of public and private sector organizations worldwide. As one of the most trusted solutions providers in Public Safety communications, we help people be their best in the moments that matter.

Experience the VESTA difference. Call **951.719.2100**.

For more information, please visit us on the web at: [www.vestapublicsafety.com](http://www.vestapublicsafety.com)



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